

AREA PLAN

West Green & Bruce Grove Area Forum & Committee Area Plan

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	UPDATE Sept 2012
1. Active Community Life	Increase communication about local activities	<u>Homes for Haringey (HfH)</u> Estate bulletins are sent out after every Estate Inspection. Residents are invited to inform the Tenancy Management Officer if there is an activity taking place they want to promote.	Sharon Morgan – Deputy Director Housing Management, Homes for Haringey	Estate Bulletins continue to be sent out after each estate inspection.
	More notice boards / use of notice boards to advertise local activities and groups	<u>Homes for Haringey</u> Project underway (March 2012) to rationalise content and refresh more frequently, highlight key campaigns and to offer space (trial) to resident and community associations.	Lorraine Woodhead – Project Manager, Homes for Haringey	Options for HfH noticeboard content, design and layout will be discussed with residents at Tenancy and Estate Management Panel on 11 th September.
	<p>Make more use of Bernie Grant Arts Centre</p> <p>Investigate whether local Council buildings could be let to community groups at no / reduced cost</p> <p>Explore ways of making Goan Community Centre to sustainable</p> <p>Establish local community hubs</p> <p>Make use of empty properties</p>	<p>Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey’s voluntary sector (in line with the Voluntary Sector Strategy 2011-16 – see www.haringey.gov.uk/voluntary_sector_strategy).</p> <p>Key issues the Building Review will consider are;</p> <p><u>Building condition</u> – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest</p> <p><u>Community use</u> – some buildings could be made more generally available as a flexible resource</p> <p><u>Utilisation</u> – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition</p>	Dinesh Kotecha – Property Services Manager	

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1. Active Community Life (cont)	Explore future use of Keston Centre Road buildings by the community	<p>The approach to the Buildings Review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use 2. Evaluate all buildings to identify opportunities for redevelopment and consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment 3. Develop options for increasing the efficiency and effectiveness of community building assets. <p>The review is in progress and a list of relevant properties, initial outcomes and options will be available in Autumn 2012.</p> <p>Recommended that outcome of Review is considered as part of future Area Forum agenda.</p>		

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2. Broadwater Farm Shops / Facilities		Recommended that Broadwater Farm community infrastructure / amenities is considered as part of a future Area Forum agenda (2012/13).		
3. Community Capacity Building	Local community groups to be trained on how to navigate licensing and planning procedures	<p>The Planning pages – visit www.haringey.gov.uk/planning-mainpage of the Council website provide a lot of information on planning procedures, appeals processes, enforcement and advice. However, the service is happy to present at a future Area Forum meeting.</p> <p>Neighbourhood Services are producing a pamphlet explaining the role and scope of Neighbourhood Services, including Licensing, Trading Standards and Waste. The pamphlet will explain local powers and ways residents can help enforcement activity.</p>	<p>Nick Powell – Head of Carbon Management and Sustainability</p> <p>Joan Hancox – Head of Neighbourhood Services</p>	To be produced by end March 2013
	Strengthen local Safer	The police are aware of this local issue but	Mark Long – Chief	^ CI Long - 7 new

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4. Community Safety	Neighbourhood Teams (SNT) as they are currently understaffed	recruitment is carried out centrally and must follow a process. This process currently underway with pressure from Haringey Metropolitan Police Service (MPS). It is estimated that the Police Community Support Officers (PCSOs) will be in place by September 2012.	Inspector Safer Neighbourhoods	PCSO's were posted to the Borough on the 23rd July. More will follow as the recruitment continues through to September 2012.
4. Community Safety (cont)	Ensure greater engagement between police and community (particularly young people) Ensure SNT has a focus on prevention and education	The Safer Schools Support Team is still in place and a single point of police contact will now be in every primary school under the new "Community Promises". The Police are in the process of setting up two new youth panels and there will be one school promise agreed. In addition, the Community Police Consultative Group (CPCG) has a texting network of 1,000 young people in the borough and is in the process of setting up a new youth CPCG to attract a more representative group. If the community in this area has further suggestions that can be delivered within existing resources they should submit them to their respective Inspector.	Mark Long – Chief Inspector Safer Neighbourhoods	^ CI Long - Every Secondary School now has a schools officer, every primary school has a link officer. The 2 youth panels are being progressed in partnership with the Safer London Foundation. Each of the new probationary officers has received an induction regarding engagement and will be running a project during their first 2 years to create links with the community, particularly youth.
	Tackle anti-social behaviour (ASB) on Langham Close, Broadwater Farm, Millicent Fawcett Court	Police are aware that these are hot-spot areas and are already directing resources there. Report on progress can be provided at future Area Forums.	Mark Long – Chief Inspector Safer Neighbourhoods	^ CI Long - Local SN Teams have priorities in these areas and are actively targeting offenders

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	and the junction between West Green Road, Langham Road and Westbury Avenue			
	Tackle drug-dealing on West Green Road, Tottenham High Road & behind Turnpike Lane	Police teams will investigate this and report back at a future Area Forum.	Mark Long – Chief Inspector Safer Neighbourhoods	^ CI Long - Local SN Teams have priorities in these areas and are actively targeting offenders
	Tackle vehicle crime on Gloucester, Clonmell and Field Roads	This is also a known problem and Acting Inspector Mike Tisi is putting a specific plan together for the local area. Report on progress can be provided at future Area Forum.	Mark Long – Chief Inspector Safer Neighbourhoods	^ CI Long - A/Inspector Tisi continues to work on the Motor Vehicle Crime profile and operations are taking place to deal with crime hotspots.
	Improve the entrance area to Bruce Grove overground station to deter anti-social behaviour	Network Rail, the landowner, has plans to improve the entrance area. The Council's Tottenham Regeneration Team is working with them on the plans. Councillors have received a briefing on this.	Ann Lippitt – Director, Tottenham Regeneration Team	
5. Early Intervention	Co-ordinate volunteer programme to get parents into work experience / acquiring skills (scope to join up e.g. children's centres, HAVCO, Friends of Downhill Park, Back to Earth Allotments)	Volunteer schemes have been run from the Children's Centres. It is an area that we are reviewing and would want to develop further. In addition, Team London – www.london.gov.uk/teamlondon will have a presence at the Employment and Enterprise Centre at 639 High Road (Team London is the Mayor of London's volunteering programme for all Londoners). Volunteering opportunities will run through the service model at 639 and will include	Ngozi Anuforo – Early Years Commissioning Manager Ann Lippitt – Director, Tottenham Regeneration Team	Work in this area is continuing. Exploration of opportunities to work with HALS around developing parental skills and knowledge through volunteering.

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		opportunities for parents (2012/13).		
	Develop a community mentoring scheme to support parents locally.	<p>This could be considered as part of the ongoing development of the Children's Centres.</p> <p>The Haringey Welcome Project - funded through the Home Office (visit www.haringey.gov.uk/haringeywelcome) supports newly arrived families in partnership with the Haringey Adult Learning Service (HALS)</p>	<p>Ngozi Anuforo – Early Years Commissioning Manager</p> <p>Naomi Woodlands – Family Support Officer</p>	One of the priorities within the Early Years Development plan for 12-13 year olds is parental involvement. Actions include identifying examples of good practice in Children's Centres and developing a framework for how we can build the capacity of parents to support and mentor others as well as engage more fully in governance and decision-making.
	Source funding for crèche facilities so parents can attending courses (parenting, ESOL etc)	<p>It is proposed that there be a crèche at 639 High Road although this is subject to the completion of the tender process for an operator for the site (2012/13).</p> <p>Recommended that an update is provided at a future Area Forum</p>	Ann Lippitt – Director, Tottenham Regeneration Team	
	Encourage use of local parks as places of	The Parks Service produces a monthly promotion through the "What's On" guide	Simon Farrow – Head of Client Services, Leisure	Belmont Park and Downhills park

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6. Health	enjoyment and activity.	(www.haringey.gov.uk/time_out_in_haringey) giving details on activities and events taking place locally. An annual Small Grants Scheme was launched in March 2012 and residents are encouraged to make use of park facilities such as green gyms.	Services	achieved Green Flag Awards. Friends of Lordship Rec. achieved community green flag award as well as QE11 status. Friends of Lordship Rec and Downhills Park received small grants funding totally £2500 to support activities in the park. Lordship Rec festival and launch of new works to take place on 22 nd Sept. Friends have launched new Moselle River Walk.
	Breastfeeding promotion / education programme	Haringey has begun the process of UNICEF Baby Friendly (see www.unicef.org.uk/babyfriendly) accreditation for community settings i.e. Health Centres and Children's Centres, which sets the standard for breastfeeding support. An action plan outlining key priorities to improve breastfeeding support has been developed which details the process for achieving accreditation.	Sheena Carr – Senior Public Health Commissioning Strategist	Haringey received the Baby Friendly Certificate of Commitment in February 2012. Stage 1 accreditation must be completed by February 2013. Haringey is on track to meet this deadline. Stage 1 assessment largely centres around staff training

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	Public health focus on prevention	Haringey's Public Health Service has a number of ongoing public health programmes underway in the community, including health trainers, physical activity referral, NHS health checks and smoking cessation support.	Fiona Wright – Assistant Director of Public Health	These programmes continue, particularly focusing on the east of the borough. Exercise referral funding recently confirmed. More than 500 people helped to achieve lifestyle changes in the last year, through health trainers. Health checks and smoking cessation services strengthened in the east and doing focused work with people with mental health problems.
7. Housing	Crackdown on rogue landlords exploiting families and minimum standards	Respond to all referrals regarding housing conditions in private sector and take enforcement action in the worst cases.	Steve Russell – Manager, Housing Improvement Team (Private Sector)	A reactive service is provided to this area. Mandatory HMO's are enforced and those HMOs which pose a safety threat. Parts of Bruce Grove will be covered within the proposed roll out of the additional HMO licensing scheme. Public health issues are dealt with through the service

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				of notices.
	Improve lighting on Parkview Road and Reynardson Court (next to police station)	A quote was received from Haringey Council's lighting department for Reynardston Court, but it was not affordable. Negotiations taking place on cost/scope e.g. to focus just on car park area which is of greatest concern to residents and staff. Our aim is for some works to be undertaken in 2012/13. Parkview Road to have survey and quote which will be assessed with other bids for 2012/13 Estate Improvement funding.	Sharon Morgan – Deputy Director Housing Management, Homes for Haringey	Resources have been identified to fund the full scheme at Reynardson Court, and work will be carried out before the end of 2012/13
	Review current repairs budget vs. replacement budget to address frequently broken stairwell doors	A strategic piece of work is being undertaken cross-borough to investigate repeated repairs spend on same items/blocks to prioritise replacements (we have done this on roofing first, and built the top 20 most frequently repaired roofs into our improvement programme).	Martin Hctor – Head of Client Services & Annual Maintenance, Homes for Haringey	This piece of work is ongoing
8. Parks & Green Spaces	Introduce and enforce Dog Control Orders	Formal consultation will take place on Dog Control Orders (visit www.haringey.gov.uk/dogcontrol) in 2012/13, the outcome of which will be shared with Area Forums. If dog control zones are introduced, the focus will be on enforcement and the encouragement of responsible dog ownership.	Robert Curtis – Team Leader, Tactical Enforcement	The Council is due to consider a response to a consultation on introducing Dog Control Orders, in October 2012.
	Increase summer opening hours of Downhills Park café.	Leisure Services to investigate the potential and feasibility of extended opening house with the HAIL charity that run the café by July 2012. Recommended that an update is provided at a future Area Forum.	Simon Farrow – Head of Client Services, Leisure Services	No progress currently
8. Parks & Green Spaces (cont.)	Encourage more ways to get involved in parks e.g. food growing, activities, sports groups using parks.	A decision has been taken not to proceed with and Allotments Review in 2012/13. However, should any new opportunities arise information will be provided to the forum (updated 28.05.12) Suggested that an update is provided as a	Simon Farrow – Head of Client Services, Leisure Services	Belmont Park, and Downhills park achieved Green Flag Awards. Friends of Lordship rec achieved

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		future Area Forum agenda item.		community green flag award as well as QE11 status. Friends of Lordship Rec and Downhills Park received small grants funding totally £2500 to support activities in the park. Lordship rec festival and launch of new works to take place on 22 nd Sept. Friends have launched new Moselle River Walk.
	Encourage local business to have hanging baskets	Haringey hosts an annual "In Bloom" competition that encourages residents and businesses to brighten up and improve the borough using floral and scrub displays. This year the theme is the Jubilee. Jubilee in Bloom – www.haringey.gov.uk/jib is a free competition run by the council and sponsored by the Sunshine Garden Centre, encouraging and rewarding residents, businesses, schools and community groups who take pride in their environment. There are incentives and prizes involved.	Simon Farrow – Head of Client Services, Leisure Services	JIB awards to be held on 27 th Sept. Current austerity is limiting interest in business sponsorship of floral decorations.

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9. Public Realm	Provide advice and support to community groups wanting to tidy up communal gardens	<p>Part of the new Neighbourhood Action Team's (NAT) role is to build relationships with schools and community groups. Those interested in organising a local clean up can contact their named local NAT officer who will coordinate support from Veolia (gloves, bins and advice etc).</p> <p>Neighbourhood Services is also developing a Community Volunteers scheme, to be launched 2013/14.</p>	Brian Ellick – NATS Team Leader	<p>The named Neighbourhood Action Officers for the mentioned wards have contacted in the first instance primary schools in their respective wards and introduced themselves as their ward NAO. The officers have asked the schools if they are interested in organising a local clean up and invited them to submit any ideas / suggestions they may have.</p>
9. Public Realm (cont.)				<p>The officers have also provided suggestions and are currently waiting for a response from the schools to ascertain the level of interest and what recourse maybe required. The officers will also send emails to the active residents associations and Safer</p>

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			Zoe Robertson – Community Engagement Manager	Neighbourhood Team Ward panel members, however they are waiting on feedback from the schools to ascertain the level of interest and resources are managed effectively. Proposals for a new Community Volunteers scheme being developed for later in 2012.
	Clean up the hedge in front of the leisure centre	Neighbourhood Action Team and Leisure Centre to resolve issue by Summer 2012.	Michael McNicholas – Neighbourhood Action Team Manager	To be completed before 11 th October 2012.
	Local people to help inform Neighbourhood Action Team and Veolia's work	The fastest way to report incidents is through the Council's report a problem webpage at www.haringey.go.uk/report-it . It is much slower to report an incident via fixmystreet etc. The Council is currently working on a "LoveHaringey" application for use on smart phones by staff and consideration will be given to extending this to residents.	Joan Hancox – Head of Neighbourhood Services	No change
	Single Frontline officers to use enforcement powers against fly-tipping etc	Tackling fly-tipping is a key aim for the Neighbourhood Action Teams. In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this pilot will be rolled out to other areas in 2013/14.	Michael McNicholas – Neighbourhood Action Team Manager	Ongoing
	Merge gyratory plans with wider South	The two-way opening of the gyratory forms a key part of the wider regeneration plans for this area.	Ann Lippitt – Director, Tottenham Regeneration	

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	Tottenham Regeneration – connection all regeneration projects	The Tottenham Regeneration Team aim to improve connectivity between Tottenham Hale and the High Road by encouraging the students at the Hale to use the civic and leisure facilities at Tottenham Green (2014 onwards).	Team	
	Rationalise street furniture	The Tottenham Regeneration Team will rationalise street furniture as part of delivery of 'growth on the high street' funding for the regeneration programme – starting from summer 2012.	Ann Lippitt – Director, Tottenham Regeneration Team	
	Lighting improvements to Bruce Grove (the road) end of Moorefield Road	The Council is unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already been allocated to other locations.	Joan Hancox – Head of Neighbourhood Services	Nothing further to report
10. Tottenham Regeneration	Planning controls to limit growth of betting shops	Research into the best way to control and manage betting shops and take-away shops will be carried out in 2012/13. An update report to be available December 2012.	Nick Powell – Head of Carbon Management and Sustainability	
	Bring Jobcentre Plus back to No. 639.	Jobcentre Plus is due back at their previous site in April 2012 (opposite 639).	Ann Lippitt – Director, Tottenham Regeneration Team	Jobcentre Plus has relocated to its original site at 640-656 High Road N17.
	Keep Haringey Council services in Tottenham (housing etc) so there are employed people coming into the area every day	The Tottenham Regeneration Team is pushing central Government to bring a major government agency to the area. We are also working with the Greater London Authority (GLA) to develop 639 High Road as a civic hub with business incubation space and a council presence there (2012/13 onwards)	Ann Lippitt – Director, Tottenham Regeneration Team	

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	Encourage more shops to join Tottenham Traders' Network	The Tottenham Regeneration Team is working with the Tottenham Traders Partnership (www.tottenhamtraders.co.uk) to develop their capacity and to get a greater range of businesses involved in their governance. The Tottenham Regeneration Team will appoint a Tottenham Town centre manager in Spring 2012 who will play a key part in attracting new businesses and investment to the area, as well as working with the Traders partnership to develop their membership.	Ann Lippitt – Director, Tottenham Regeneration Team	
11. Unemployment	<p>Ensure commitments made by businesses to employ local people are enforced</p> <p>Regeneration programme needs to help local people develop skills so they can benefit from employment opportunities</p>	The Council's new Employment Strategy was agreed by Cabinet in March 2012 and will be delivered over the next 2 years. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will include a wage subsidy to small and medium sized enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. The programme will also support enterprise and self employment and develop a new Enterprise and Employment Centre at 639 Tottenham High Road. The programme will also provide a new focus on 14-16/17 year olds to ensure young people are sufficiently aware of the full range of employment possibilities including self employment.	Martin Tucker – Regeneration Manager, Employment & Skills	Haringey Jobs Fund has commenced delivery with first 15 jobs created and applications from companies received which could lead to another 130 jobs.

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11. Unemployment (cont.)		Cabinet Report and Haringey Jobs Fund Prospectus can be viewed at www.haringey.gov.uk/haringeyjobsfund		
	Council to facilitate the development / relocation of jobs to Tottenham	The Tottenham Hotspur Football Club scheme, new Sainsbury's stores, proposals for other development in the High Road and at the Hale will all create jobs in Tottenham.	Martin Tucker – Regeneration Manager, Employment & Skills	Work underway on agreeing protocols and agreements between Spurs and the Council on how local people will be prepared and recruited to jobs created through the redevelopment at Spurs.
	Voluntary sector and other partners to promote work opportunities to young adults	Team London (www.london.gov.uk/teamlondon) will have a presence at the Employment and Enterprise Centre at 639 High Road. Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13).	Ann Lippitt – Director, Tottenham Regeneration Team	
	Create a market in Tottenham from Seven Sisters to CONEL on High Road or outside Bernie Grant Arts Centre	Part of the regeneration programme is looking at developing better market infrastructure at Bruce Grove and Holcombe Road. The Council will also be looking at opportunities for more markets (farmers, arts, crafts etc) to take place in Tottenham (2012 onwards).	Ann Lippitt – Director, Tottenham Regeneration Team	
12. Youth Provision	Bruce Grove Youth Centre should be open every day	Youth Services are working hard to ensure Bruce Grove Youth of the consortium on 11 April will discuss plans for a 4 month programme up to the Summer holidays. The programme will most likely run 5 nights a week from 4-8pm.	Jahan Dhondy – Youth, Community and Participation	Bruce Grove has been open 5 days and evenings a week over the summer period with a range of diverse activities

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				for young people. These have included: circus skills, carnival project, skateboarding, fitness programme, fashion programme, singing & vocal performances and a radio station.
	Develop local work experience / apprenticeship schemes for young people	The Council is developing a new Employment Programme (the job creation element will see a minimum of 200 new jobs created in partnership with businesses). This will include skills development plans including apprenticeships leading to Level 2/3 qualifications (2012/13 – 2013/14).	Martin Tucker – Regeneration Manager, Employment & Skills	Haringey Jobs Fund has commenced delivery with first 15 jobs created and applications from companies received which could lead to another 130 jobs.
	Commission churches to offer after school clubs / youth engagement projects	Unfortunately, this is not feasible as it is a) funding dependant and b) not compliant within procurement requirements. However, Youth Services can work with churches to ensure that they are prepared for commissioning (this is work Youth Services are already engaged in with Highway Church).	Belinda Evans – Head of Youth, Community and Participation	We are continuing to work with Highway Church & give advice to other church groups when requested.